

# Bosch eCall

## 10 years of international emergency call service

Black ice on the motorway. A vehicle leaves the road, the car overturns and slides down an embankment. No one sees the accident. For situations like these, the „Emergency Call“, eCall for short, was developed. In the event of an accident or emergency situation, the emergency call system for vehicles automatically (or at the push of the button) establishes a voice connection to an emergency call center and calls for help. Bosch Service Solutions is the leading international provider of this life-saving service.

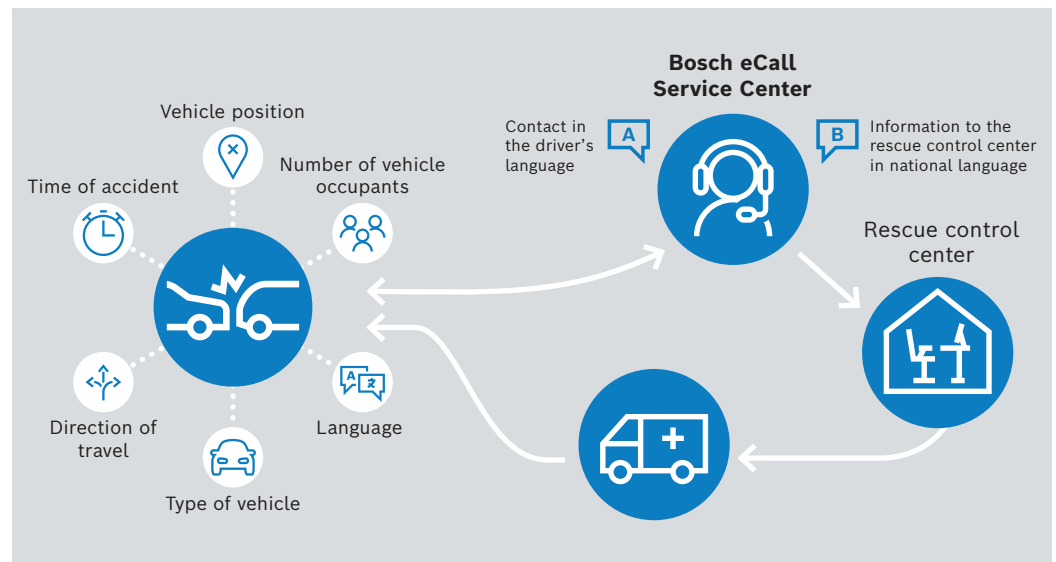
With the Bosch eCall, vehicle occupants get help as quickly as possible. The vehicle automatically sends all accident-relevant data such as location, time and direction of travel to the Bosch control center. The service agent immediately contacts the vehicle occupants and, if necessary, directs the emergency call to the rescue coordination center that sends rescue teams. The service agent stays on the phone until the rescue workers arrive and attends the injured persons in the meantime.

**24/7 emergency call service for vehicles**

**15 automotive brands rely on Bosch**

**27 million connected vehicles**

**More than 11 million eCalls processed since 2012**



### Benefits of the Bosch eCall



35 years of experience in alarm & emergency management



Pioneer for innovations & digital transmission paths



Speaks to occupants in their language, even when abroad



Transmits more accident-relevant data for an improved rescue chain



Data protection compliant & according to EU standards EN15722 and EN16102

For more information, see [www.Bosch-eCall.com](http://www.Bosch-eCall.com)

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