



Bosch Esitronic workshop software with new online features and faster updates

Always state-of-the-art using Esitronic 2.0 Online

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- ▶ Quick software installation and reduced disk-space requirements in case of online use
- ▶ Bosch Esitronic 2.0 Online free text search provides direct access to relevant information
- ▶ Online mode now allows full use of CAS plus
- ▶ Complete diagnostic access for Esitronic users on Fiat vehicles with security gateway

Karlsruhe/Plochingen – Ever since 2018, workshops having subscribed for Bosch Esitronic workshop software can also use the online version of the well-proven software in parallel. By means of new functions, Bosch further enhanced the Esitronic 2.0 Online version based on the feedbacks of numerous users. Via download manager, workshops can, for instance, now opt for a quick and space-saving installation with online use of individual program components and data. In this case, only ECU diagnosis (SD) and individual spare-parts catalogs are stored locally on the workshop computer's hard disk. Additional information – such as troubleshooting instructions and manuals (SIS), maintenance information (M), circuit diagrams (P) and the module “experience-based repair – known error patterns” (TSB/EBR) – however, can now be used online.

Instant availability of required information

Using the “quick installation & online use” option at the download manager, the size of the download package can be reduced by up to 50 percent. This does not only save disk space, it also significantly reduces the installation time. Data and information types for online access are available within short time. For this purpose, the Esitronic developers optimized the loading times by means of intelligent storage strategies and particularly fast servers for very short waiting periods. This allows even users with low internet bandwidth to use the online features of Esitronic 2.0 Online in a comfortable manner.

As if they were using online search engines, workshop employees can use the free text search of Esitronic 2.0 Online in order to access any relevant information. The search terms can, for instance, include specific symptoms, a certain error or specific vehicle components. As soon as the user enters in the first letter of the term searched for, matching search terms are proposed. Once the search term has been found, the search results are listed according to their relevance and displayed with short summaries.

In addition, the options for online use will be expanded even further in the course of the ongoing year. Afterwards, the spare-part catalogs for equipment (A), diesel (D) and electrics (E) will also be available online thus reducing the size of the download package even further. However, the complete Esitronic package including all files and programs can still be stored locally on the workshop computer's hard disks, if desired.

Even the Computer Aided Services program CAS plus connecting troubleshooting instructions and diagnostic functions in an intelligent manner and supporting Esitronic users at their daily work can now be fully used in online mode. This makes sure workshops always use up-to-date data and latest information – independently from regular updates – as the Esitronic developers continuously publish up-to-date data. Information on new vehicles, for instance, is included at the online version of the workshop software within just a few months after their market launch.

Direct access to technical support via Esitronic

For those Esitronic users having subscribed for technical support by Bosch workshop experts there is yet another user-friendly novelty. In case of complicated or sophisticated problems, workshop employees can push a button on the main menu of Esitronic to place their technical inquiry right out of the workshop software and at the click of a mouse. In this case, any relevant data is automatically forwarded to the Bosch experts. In addition, protocols, pictures and test values can also be uploaded. The workshop employee receives a receipt and is immediately provided with possible solutions via phone or e-mail.

Online safety certificate authorizes Esitronic users for safe diagnostic access on Fiat vehicles

As of September 2020, all new vehicle models in Europe need to feature a safe diagnostic access. For this purpose, the vehicle manufacturers are currently developing so-called security gateways significantly limiting the access to the vehicle's electronic system via OBD socket. With this, only authorized mechanics are able to perform a complete vehicle diagnosis. In this regard, the FCA group

(Fiat Chrysler Automobiles) is one of the pioneers already equipping its vehicles with security gateways. In order to continue providing Esitronic users with complete diagnostic access to Fiat vehicles, Bosch is going to present a solution at the Autopromotec 2019 in Bologna at the end of May. For this purpose, safety certificates are exchanged via internet connection during the vehicle diagnosis. With this, Esitronic users are granted access to the vehicle. As a prerequisite, workshop willing to use this function need to use diagnostic testers of the latest KTS generation – i.e. KTS 560, KTS 590, KTS 350 or KTS 250. Esitronic subscribers will receive the required software adjustment via regular updates.

Video:

https://www.youtube.com/watch?v=gH1FVs3q3vA&list=PLu9v_Klu0Jx0dx7Fmn9E8XP4KbmzpROjC

Press photos: #1860023, #1860024

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The Automotive Aftermarket division (AA) provides the aftermarket and repair shops worldwide with modern diagnostic and repair shop equipment and a wide range of spare parts – from new and exchange parts to repair solutions – for passenger cars and commercial vehicles. Its product portfolio includes products made as Bosch original equipment, as well as aftermarket products and services developed and manufactured in-house. About 17,000 associates in more than 150 countries, as well as a global logistics network, ensure that spare parts reach customers quickly and on time. AA supplies testing and repair-shop technology, diagnostic software, service training, and information services. In addition, the division is responsible for the “Bosch Service” repair-shop franchise, one of the world’s largest independent chains of repair-shops, with some 15,000 workshops, and more than 1,000 “AutoCrew” partners.

Additional information can be accessed at www.boschaftermarket.com

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