



Well-proven Bosch workshop software has been enhanced significantly: Within seconds, the new Esitronic 2.0 online version provides information searched for

Free text search and context menus concerning maintenance and repair

June 2018

PI 10683

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- ▶ Esitronic 2.0 users will receive the new online version as a free upgrade
- ▶ Context menus show all additional information about individual vehicle components
- ▶ The “experience-based repair – known fixes” (EBR) module provides Bosch expertise online and around the clock

Karlsruhe/Plochingen – For many years, Bosch Esitronic workshop software has been part of the standard equipment of multi-brand workshops in particular. In Europe, one out of three independent workshops uses this powerful and well-proven software. The present version Esitronic 2.0 offers automotive workshops a comprehensive package for efficient and professional repair of almost all vehicles on the European market. This comprehensive package consists of diagnostic data, repair instructions, maintenance schedules and circuit diagrams as well as the “experience-based repair – known error patterns” (EBR) module. Since the data volume of Esitronic has risen due to the growing number of electronic control units and components for comfort and safety electronics as well as for modern driver assistance systems, Bosch now also offers Esitronic 2.0 Online, an online version which can be used in parallel. It eases the search and provides context-related information. Thanks to the free text search and the document preview, users will find required information both easily and quickly.

Access to any information within seconds

Together with the Esitronic update 2018/2, all users will also receive the new Esitronic 2.0 Online version as a free-of-charge upgrade. In future, they will thus be able to switch between the present version and the new online version at the click of a mouse – if connected to the internet. Both versions – off- and online – can be used in parallel and on the same device. As most users know from the

“google” search, direct access to any relevant information will be provided by means of the free text search of Esitronic 2.0 Online. The search terms can, for instance, include specific symptoms, a certain error code or specific vehicle components. As soon as the user types in the first letter of the term searched for, matching search terms are proposed. Once the search term has been found, the search results are listed according to their relevance and displayed with short summaries. Clicking onto the result, a preview of the document found is provided. By means of additional search terms such as make, type of engine or component, the search results can be filtered even more specifically. Doing so, users can even switch between the different Esitronic information types. In this manner, any required information can be found within seconds. In addition, the context menus concerning individual vehicle components also provide the users with matching additional information such as installation position, circuit diagrams or nominal values. Furthermore, Esitronic 2.0 Online also includes the “experience-based repair – known fixes” (EBR) module thus allowing support via Bosch expertise and the description of current fault cases – available around the clock.

Quick loading even with low internet bandwidth

Using intelligent caching strategies and particularly quick servers, the developers of Esitronic optimized the loading times in such a way as to quickly provide information searched for – without any waiting time. Documents are loaded in the blink of an eye. This allows even users with low internet bandwidth to use Esitronic 2.0 Online in a comfortable manner. In addition, the new Esitronic 2.0 Online also features an intuitive remake of the information types troubleshooting (SIS), maintenance schedules (M), convenient circuit diagrams (P), technical service bulletins (TSB) and experience-based repair (EBR).

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The Automotive Aftermarket division (AA) provides the aftermarket and repair shops worldwide with a complete range of diagnostic and repair shop equipment and a wide range of spare parts – from new and exchange parts to repair solutions – for passenger cars and commercial vehicles. Its product portfolio includes products made as Bosch original equipment, as well as aftermarket products and services developed and manufactured in-house. About 17,000 associates in more than 150 countries, as well as a global logistics network, ensure that some 650,000 different spare parts reach customers quickly and on time. In its “Automotive Service Solutions” operations, AA supplies testing and repair-shop technology, diagnostic software, service training, and information services. In addition, the division is responsible for the “Bosch Service” repair-shop franchise, one of the world’s largest independent chains of repair-shops, with some 16,000 workshops, and more than 1,000 “AutoCrew” partners.

Additional information can be accessed at www.bosch-automotive-aftermarket.com

The Bosch Group is a leading global supplier of technology and services. It employs roughly 402,000 associates worldwide (as of December 31, 2017). The company generated sales of 78.1 billion euros in 2017. Its operations are divided into four business sectors: Mobility Solutions, Industrial Technology, Consumer Goods, and Energy and Building Technology. As a leading IoT company, Bosch offers innovative solutions for smart homes, smart cities, connected mobility, and connected manufacturing. It uses its expertise in sensor technology, software, and services, as well as its own IoT cloud, to offer its customers connected, cross-domain solutions from a single source. The Bosch Group’s strategic objective is to deliver innovations for a connected life. Bosch improves quality of life worldwide with products and services that are innovative and spark enthusiasm. In short, Bosch creates technology that is “Invented for life.” The Bosch Group comprises Robert Bosch GmbH and its roughly 440 subsidiary and regional companies in 60 countries. Including sales and service partners, Bosch’s global manufacturing, engineering, and sales network covers nearly every country in the world. The basis for the company’s future growth is its innovative strength. At 125 locations across the globe, Bosch employs some 64,500 associates in research and development.

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